

# North Carolina Helene Recovery

Jan. 27, 2025

## Key Messages

**Connect with FEMA.** If you are in Transitional Sheltering Assistance (hotel/motel) lodging, FEMA must connect with you to discuss your progress in finding a more permanent housing solution.

FEMA routinely performs eligibility reviews to make sure survivors are on track.

Move your recovery forward by visiting any Disaster Recovery Center; for locations and hours, go to [fema.gov/DRC](https://www.fema.gov/DRC).



FEMA staff help registrants at a Disaster Recovery Center in Asheville

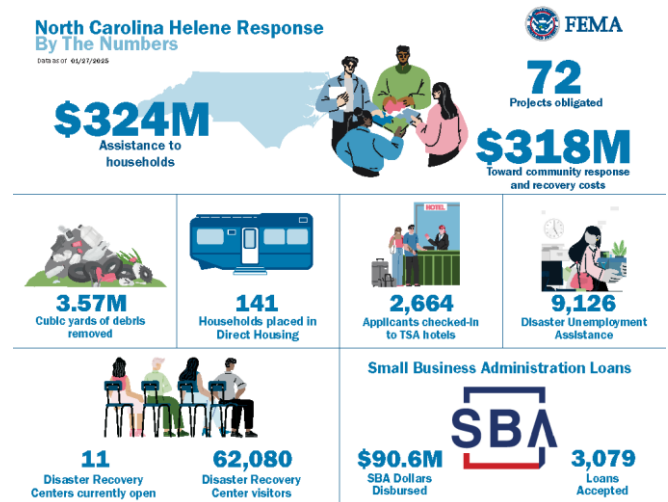
Call the FEMA Helpline at 800-621-3362. If you use a relay service such as video relay, captioned telephone or other service, give FEMA your number for that service. Log into your account on [DisasterAssistance.gov](https://www.fema.gov/DisasterAssistance.gov).

**One-day Agriculture Recovery Centers** are underway to help North Carolina farmers recover from Helene damage. The first are set for Buncombe, Henderson, McDowell and Watauga counties. Additional events are planned for Ashe, Avery, Burke, Mitchell and Yancey counties. All are open 9 a.m. to 6 p.m. For event locations and to learn more about what these centers offer visit:

[FEMA, State, USDA Team to Host Agriculture Recovery Fairs | FEMA.gov](https://www.fema.gov/press-release/20250123/fema-state-usda-team-host-agriculture-recovery-fairs) – <https://www.fema.gov/press-release/20250123/fema-state-usda-team-host-agriculture-recovery-fairs>

## By the Numbers

- **\$324 million approved to 146,000+ households and individuals** beginning their recovery. That includes money to help rent a home or apartment as survivors begin their recovery.
- **\$318 million in Public Assistance funding approved** to support community recovery.
- **The U.S. Small Business Administration is still accepting low-interest loan applications.** To date 15,000+ loan applications have been received, with 3,079 approved



**FEMA**

for more than \$243 million. Of that, **\$90.6 million** in low-interest disaster loans have been paid directly to North Carolina survivors.

- FEMA is providing **multiple temporary housing options to meet North Carolinians' individual needs**. The first step to receiving housing assistance is applying with FEMA.
  - More than **2,664 households** are using **Transitional Sheltering Assistance hotels and motels**.
  - **141 households** have been placed in temporary housing units provided by FEMA Direct Temporary Housing Assistance.
    - FEMA has contracted with **18 commercial parks** to be able to place units and the agency is working with **8 other parks** for potential contracting purposes.
- FEMA has awarded more than **\$12.3 million** for repair or replacement of roads and bridges to 4,500+ families.
- More than **3.57 million cubic yards** of debris has been removed from public rights of way by FEMA and the U.S. Army Corps of Engineers and contractors.
- More than **\$49.7 million** in federal unemployment benefits have been provided to 9,000+ survivors. For more information, call the unemployment assistance hotline at 919-629-3857 (for Spanish call 919-276-5698).

### Applied for FEMA Assistance? Read Your FEMA Letter Carefully

- If you applied for disaster assistance with FEMA, you will receive a letter explaining your application status. If you are not currently approved for assistance, you may need to send additional documentation to FEMA. You can easily upload documents to [Disasterassistance.gov](https://disasterassistance.gov) or submit them at a Disaster Recovery Center.

### Crisis Counseling, Mental Health Resources Available for Helene Survivors

- The North Carolina Department of Health and Human Services' Hope4NC Crisis Counseling Program provides immediate support and crisis counseling services for North Carolinians following Helene. Survivors experiencing stress, emotional fatigue, a mental health crisis or just need someone to talk to, can call the Hope4NC Helpline 24/7 at 855-587-3463. Services are free and available to anyone in the declared 39 North Carolina counties and tribal members of the Eastern Band of Cherokee Indians.